

Name of Audit / Regulator	Recommendation / proposal for improvement	Responsible Officer	Initial Delivery Date	Action Update Q4 2025-26	Current Delivery Date	BRAYG Q4 25-26
Audit Wales, Planning and Development Service (November 2025)	R1 Resource management The Council should demonstrate it understands the resource requirements of the Planning and Development service based on its demands and capacity to help inform resourcing decisions.	Group Manager Planning & Development Services	March 2026	Additional funding has been secured via an EMR. This will allow existing vacant posts within the structure as well as additional posts to be added as part of a restructure. These posts will include a validation officer position which was noted within the Audit Wales report as lacking within the current structure. Once the new structure has been confirmed and fully costed, work can begin with agreeing a future funding model for the Service for implementation in the financial year 2027/28. It has also been agreed that going forward, the Planning & Development Service will have an equalisation fund to ensure that planning fee income surplus will be retained and used to balance out years when fee income is less.	May 2027	AMBER
	R2 Risk management The Council should ensure the service identifies, manages, and monitors its risks to help the Council understand how service risks may impact delivery of the service's responsibilities and the Council's priorities set out in its Corporate Plan.	Group Manager Planning & Development Services	March 2026	The Service will set up and maintain a service risk register outlining current and predicted work streams together with resource requirements cross referend to the Council's wider aims.	October 2026	AMBER
	R3 Service planning arrangements The Council should comply with its Performance Management Framework and ensure the Planning and Development service has a service plan.	Group Manager Planning & Development Services	March 2026	A Service Plan will be developed outlining the functions, responsibilities, aims and targets for the Service as well as its achievements and contribution to. The plan will also incorporate the risk register and will be updated annually and reported to the Development Control Committee and Corporate Management Board to ensure that the risks are identified and shared with senior management, members and other services. The report will include statistical data as well as commentary and updates on the risk register and targets set in the Service Plan.	October 2026	AMBER
	R4 Performance monitoring and reporting The Council should ensure it manages, monitors, and reports the activity and performance of the Planning and Development Service. This should be supported with up-to-date performance information to help improve the Council's understanding of the service's performance.	Group Manager Planning & Development Services	Nov 2026	A new and updated suite of performance indicators will be developed and agreed that will include progress on service delivery, recruitment and achievements. The Service Plan will also include statistical and performance data as well as commentary and updates on the risk register and targets as well as other external statutory reporting mechanisms and will be reported to relevant committees and managements teams.	Nov 2026	AMBER
Audit Wales, Digital Strategy Review (April 2024)	Identifying resource implications R2 To help ensure that its next digital strategy is deliverable and achieving value for money the Council should identify the short, medium and long-term resource implications of delivering it together with any intended savings	Head of Service	Aug-25	Development of the new Digital Strategy has paused whilst work is completed to determine the corporate vision and aspirations around transformation. A new Head of Service for Transformation and Digital has been appointed who will be focusing on developing a corporate transformation strategy, which will be underpinned by a delivery plan.	March 2027	AMBER
	Arrangements for monitoring value for money R3 To help ensure that the Council can effectively monitor and evaluate value for money from its strategic approach to digital it should strengthen its arrangements for monitoring the progress and impact of its digital strategy over the short, medium and long term.	Head of Service	Aug-25	Work is underway to refresh existing governance arrangements and escalation routes to ensure corporate oversight. This will address this recommendation to ensure an improved process is in place to monitor progress and impact over the short, medium and long term.	March 2027	AMBER
Audit Wales, Review of Arrangements to Become a 'Digital Council' (June 2021)	P1 The Council could improve its digital strategy	Head of Service	Dec 2024	Draft Strategy was completed and the public consultation carried out during June/July 2025. An authority wide review has since started to determine corporate vision and aspirations around transformation with a view of developing the new digital strategy.	Dec 2026	AMBER